



## UAB gets New Facility and New Software!

### Background:

The University of Alabama at Birmingham Campus Recreation Center opened in May, 2005, and is one of the finest campus recreation facilities in the country. Covering 150,000 square feet on three floors, the center has four basketball/volleyball courts, five racquetball courts (one of which can be converted for squash and four for wallyball), four aerobic studios, 18,000 sq. ft. of weight and cardio-fitness areas, game room, KidsZone, CenterCourt gym used for indoor soccer, floor hockey and badminton, juice bar, indoor track and a climbing wall. Lounge areas and a patio are available for study or relaxation. The facility is open to UAB students, faculty/staff, alumni, and spouses and dependants of these groups.

### Industry:

Campus Recreation

### CSI Software Deployed:

Accounts Receivable  
Equipment Checkout  
Employee Check In  
Facility Access Control  
Facility Management  
Inventory  
League Scheduler  
Locker Management  
Member Management  
Point of Sale  
Program Registration  
Scheduling  
Series Sales

### Contact:

Matt Miller  
Associate Director Facilities  
[MRMiller@sass.uab.edu](mailto:MRMiller@sass.uab.edu)  
[http://main.uab.edu/  
show.asp?durki=66457](http://main.uab.edu/show.asp?durki=66457)

### The Challenge:

The previous recreation center was housed in the student center and was managed without any software systems.



According to Matt Miller, Associate Director of Campus Recreation – Facilities, the challenge of moving into a new facility and implementing a new software system at the same time was daunting, to say the least

“When transitioning from an office suite in the student center to a complete, state-of-the-art facility of our own, we knew it was time to shed the pencil and paper methods of record-keeping and move towards a software system that would handle the increased volume of data and traffic that the new facility would bring”.

#### The Solution:

By implementing Spectrum, CSI Software was able to provide UAB with a robust application that helped improve staff productivity by allowing them to focus on customer service. A phased approach towards the implementation allowed the staff of UAB to focus on both the opening of a new facility and learning of a new software system, simultaneously.

“Their customer support and training teams have been very helpful throughout all stages of implementation, from pre-installation until now” says Miller. “They came





#### **About CSI Software**

CSI Software provides integrated software solutions to health and fitness clubs, campus recreation centers, wellness centers, JCC/ YMCA/YWCA organizations and parks and recreation centers. Founded in 1977, CSI Software is a private company based in Houston, TX. For more information, logon to [www.csisoftwareusa.com](http://www.csisoftwareusa.com)

to campus and trained our staff, assisted in all phases of implementation, worked cooperatively with our IT staff on technical needs, and now they are just a phone call away should we have a question or concern.”

#### The Benefits:

- Increased staff productivity
- Improved security
- Accurate data collection and reporting
- Enhanced customer service