



Spa Management

The Spa Management Program is an integrated scheduling program that provides a means of effective reservation management while tracking employees and resources for your spa facility. Spa Management streamlines the appointment and payment process for many services, such as massages and facials. Spa personnel can simply and accurately book and sell spa services for members or nonmembers, thereby helping your facility run more efficiently.

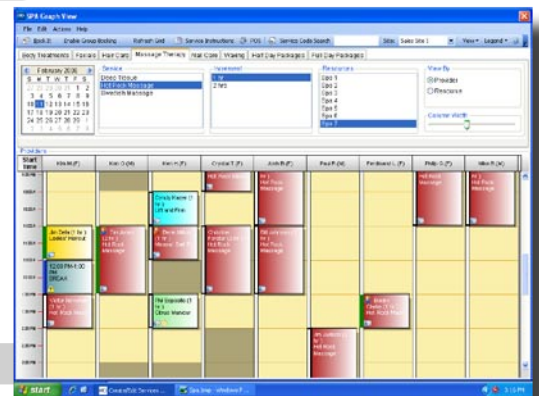
SOPHISTICATED AND FLEXIBLE SETUP OPTIONS

With the Spa Management program you can customize your services, fees and booking rules using a wide range of setup options:

- Control how far in advance clients can make reservations and how close to the reservation time customers are allowed to cancel them.
- Establish booking rules for in-house operations and a separate set of booking rules for online operations.
- Set up provider and room availabilities.
- Set up special fees for designated times of day and for select membership types.
- Restrict access to services to select membership types.
- Allow couple and concurrent services
- Use Group Bookings for wedding parties
- Create sophisticated Spa packages
- Utilize our built-in Fair Booking System

EASE OF BOOKING

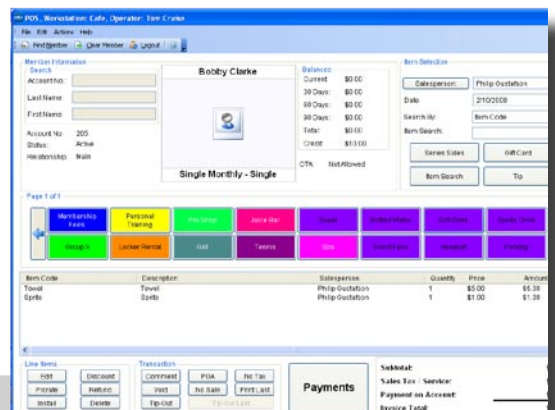
With Spa Management, booking is made easy. The grid design of the main booking screen allows users to see all the components of a reservation at a glance. You can also use our Day View screen as well. You can create a booking using providers and/or resources (rooms), search for an available employee for a select date and time range, and view fees and discounts for services. You can search for open time slots and book recurrent reservations. You can mark provider preference for future bookings. And because our Spa Management is fully-integrated with our other modules, all bookings flow to our POS for charging and tip management.



360 DEGREE VIEW OF YOUR CUSTOMERS

Knowing your customers is crucial for any Spa. Our 360 degree view will allow you to know, at a glance, all critical information for each of your customers. Information such as appointment history, transactions, notes, preferences and packages can all be viewed and analyzed.

- Comprehensive Reports
- Unlimited booking time increments
- Gift Certificate and Package Tracking
- User Defined Fields
- Inventory Management
- Salary/Commission Tracking
- Block lunches, room cleanup and other breaks
- Track "No Shows"



About CSI Software

CSI Software is the leading provider of membership management software and services designed for health and fitness clubs, campus recreation centers, wellness centers, JCC/YMCA/YWCA organizations, and parks and recreation departments.

For more information logon to csisoftwareusa.com